

# Jabra

## BT4010

USER MANUAL

---

A BRAND BY

 Netcom

# ENGLISH

THANK YOU .....	2
ABOUT YOUR JABRA BT4010 .....	2
WHAT YOUR HEADSET CAN DO .....	3
USING YOUR JABRA BT4010 .....	4
HOW THE DISPLAY WORKS .....	4
WEARING STYLE .....	6
HOW TO .....	7
TROUBLESHOOTING & FAQ .....	8
NEED MORE HELP? .....	9
TAKING CARE OF YOUR HEADSET .....	9
WARNING! .....	10
WARRANTY .....	11
CERTIFICATION AND SAFETY APPROVALS .....	13
GLOSSARY .....	14

## THANK YOU

Thank you for purchasing the Jabra BT4010 Bluetooth® headset. We hope you enjoy it! This instruction manual will get you started and ready to make the most of your headset.

## ABOUT YOUR JABRA BT4010

**PLEASE NOTE:** Before using your new Jabra BT4010 headset, you must fully charge it and set it up by 'paring it' with your selected Bluetooth device.

### 1 LCD display

With battery, Bluetooth and call indicator

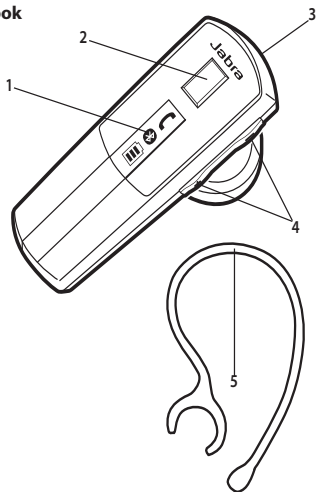
### 2 Answer/End button

Press and hold to turn the headset on and off  
Tap to answer/end a call

### 3 Charger socket

### 4 Volume up/Volume down

### 5 Earhook



## WHAT YOUR HEADSET CAN DO

### **Your Jabra BT4010 lets you do all this:**

- Answer calls
- End calls
- Reject calls\*
- Voice dialing\*
- Last number redialing\*
- Call waiting\*
- Put call on hold\*

### **LCD Display**

- Battery status
- Bluetooth connection status
- Call status

### **Specifications**

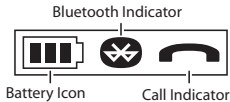
- Talk time up to 6 hours/standby time up to 150 hours
- Rechargeable battery with charging option from AC power supply. Alternative charger options PC via USB cable or car charger (not included)
- LCD display for status and battery indicator
- Size: L 49 mm x W 17 mm x d 27,9 mm
- Weight 10 grams
- Qualified for bluetooth specification version 2.0 + EDR (enhanced data rate), supporting headset and hands-free profiles for phone conversations
- E-SCO for enhanced audio quality
- 28 bit encryption
- Operating range up to 10 meters (approx. 33 feet)

# USING YOUR JABRA BT4010

The Jabra BT4010 is easy to operate. The answer/end button on the headset performs different functions depending on how long you press it.

Instruction	Duration of press
Tap	Press briefly
Double tap	2 quickly repeated taps
Press	Approx: 1 seconds
Press and hold	Approx: More than 3 seconds

## HOW THE DISPLAY WORKS



 Less than 10 min. talk time	 Headset on, battery status shown	<b>No battery indicator:</b> Headset off
 In pairing mode	 Connected to phone	<b>No bluetooth icon:</b> Not connected to phone
 Incoming or outgoing call	 Current call	<b>No call indicator:</b> No call

## 1. Charge your headset

Make sure that your Jabra BT4010 headset is fully charged before you start using it. Use the AC adaptor to charge from a power socket. Your headset indicates the charging level while charging:

What you see	What you see
1st battery level flashing	Less than 30%
2nd battery level flashing	Between 30 - 70%
3rd battery level flashing	More than 70%
All battery levels on, no flashing	Fully charged

Please note: The lifetime of the battery will be significantly reduced if your device is left uncharged for a long period. We therefore recommend that you recharge your device at least once a month.

### Turning your headset on and off

- Press and hold the answer / end button to turn on your headset. The LCD display will show the battery status to indicate the headset is on.
- Press and hold the answer / end button to turn off your headset until you see the indicator turn off in the LCD display.

### Pairing the headset with your phone

Before you use your Jabra BT4010, you need to pair it with your mobile phone.

1. Your headset will automatically go into pairing mode when you turn it on the first time, and you will see the Bluetooth indicator flashing in the LCD display.
2. Set your Bluetooth phone to 'discover' the Jabra BT4010.  
Follow your phone's instruction guide. This usually involves going to a 'setup,' 'connect' or 'Bluetooth' menu on your phone and selecting the option to 'discover' or 'add' a Bluetooth device.\*

3. Your phone will find the Jabra BT4010.

Your phone then asks if you want to pair with it. Accept by pressing 'Yes' or 'OK' on the phone and confirm with the passkey or PIN = 0000 (4 zeros). Your phone will confirm when pairing is complete.

In case of unsuccessful pairing, repeat steps 1 to 3.

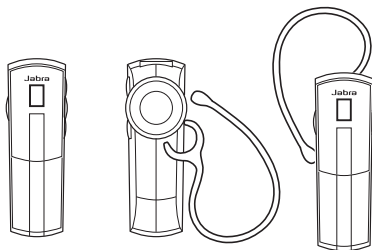
### **Manual pairing**

You can manually put your Jabra BT4010 into pairing mode, if you want to pair with a second phone or Bluetooth device:

1. Make sure the headset is off.
2. Press and hold the answer / end button for approx 5 sec. until the Bluetooth indicator on the LCD display starts flashing.
3. Set your Bluetooth phone to discover your headset as described above.

## WEARING STYLE

The Jabra BT4010 ready to be worn without an earhook – simply insert it into your right or left ear with the headset pointing towards your mouth. If you prefer to use the earhook, click it on as shown in the illustration.



For optimal performance, wear the Jabra BT4010 and your mobile phone on the same side of your body or within line of sight . In general, you will get better performance when there are no obstructions between your headset and your mobile phone.

## HOW TO

### **Answer a call**

- Tap the answer/end button on your headset to answer a call.

### **End a call**

- Tap the answer/end button to end an active call.

### **Make a call**

- When you make a call from your mobile phone, the call will (subject to phone settings) automatically transfer to your headset. If your phone does not allow this feature, tap on the Jabra BT4010's answer/end button to transfer the call to the headset.

### **Reject a call \***

- Press the answer/end button when the phone rings to reject an incoming call. Depending on your phone settings, the person who called you will either be forwarded to your voice mail or you will hear a busy signal.

### **Activate voice dialing\***

- Press the answer/end button. For best results, record the voice-dialing tag through your headset. Please consult your phone's user manual for more information about using this feature.

### **Redial last number \***

- Double tap the answer/end button when the headset is on and not used.

### **Adjust sound and volume \***

- Tap the volume up or down to adjust the volume.

### **Call waiting and placing a call on hold\***

This lets you put a call on hold during a conversation and answer a waiting call.

- Press the answer/end button once to put the active call on hold and answer the waiting call.
- Press the answer/end button to switch between the two calls.
- Tap the answer/end button to end the active conversation.



## Battery Indicator

When the Jabra BT4010 is turned on, you will always know the battery level from the LCD display.

What you see	Battery level/Talk time
3 Battery levels	Between 4-6 hours talk time
2 Battery levels	Between 2-4 hours talk time
1 Battery levels	Less than 2 hours talk time

## TROUBLESHOOTING & FAQ

### I hear crackling noises

- Bluetooth is a radio technology, which means it is sensitive to objects between the headset and the connected device. It is designed for the headset and the connected device to be used within 33 feet (10 meters) of each other, with no major objects in the way (walls, etc.).

### I cannot hear anything in my headset

- Increase the volume in the headset
- Ensure that the headset is paired to a device that is playing
- Make sure your phone is connected to the headset by checking the LCD display to see if the Bluetooth indicator is on. You can connect to the headset by tapping the answer/end button.

### I am having pairing problems

- You may have deleted your headset pairing connection in your mobile phone.

Follow the pairing instructions.

### I want to reset the headset

It is possible to reset and test the headset by 'press and hold' answer/end + volume down at the same time. All the indicators in the display will start flashing. In this mode, the pairing list is reset the headset will automatically turn off after approx. 10 seconds.

The next time you power on, the headset will go into pairing mode as the first time you powered your new BT4010 on.

### **Will the Jabra BT4010 work with other Bluetooth equipment?**

- The Jabra BT4010 is designed to work with Bluetooth mobile phones. It can also work with other Bluetooth devices that are compliant with Bluetooth version 1.1 or higher and support a headset and/or hands-free profile.

### **I cannot use Reject call, call on hold, Redial or voice dialling**

These features are dependent on the ability of your phone to support a hands-free profile. Even if the handsfree profile is implemented reject call, call hold and voice dialling are optional features which are not supported by all devices. Please consult your device manual for details.

### **The device is not connected to my headset in time to answer an incoming call**

If the headset is off and is turned on when a call is incoming, the device and headset might not connect in time for the call to be answered. In order to avoid such inconveniences please keep the headset on, in range and connected.

## **NEED MORE HELP?**

- 1. Web:** [www.jabra.com](http://www.jabra.com)  
(for the latest support info and online User Manuals)
- 2. E-mail:** Tech Support: [techsupp@jabra.com](mailto:techsupp@jabra.com)  
Information: [info@jabra.com](mailto:info@jabra.com)
- 3. Phone:** 1 (800) 327-2230 (toll-free in USA)  
(603) 579-5311 (Canada)

## **TAKING CARE OF YOUR HEADSET**

- Always store the Jabra BT4010 with the power off and safely protected
- Avoid storage at extreme temperatures (above 45°C/113°F – including direct sunlight – or below -10°C/14°F). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the Jabra BT4010 to rain or other liquids.

## WARNING!

Headsets are capable of delivering sounds at loud volumes and high pitched tones. Exposure to such sounds can result in permanent hearing loss damage. The volume level may vary based on conditions such as the phone you are using, its reception and volume settings, and the environment. Please read the safety guidelines below prior to using this headset.

### **Safety guidelines**

#### **1. Prior to using this product follow these steps:**

- Before putting on the headset, turn the volume control to its lowest level,
- Put the headset on, and then
- Slowly adjust the volume control to a comfortable level.

#### **2. During the use of this product**

- Keep the volume at the lowest level possible and avoid using the headset in noisy environments where you may be inclined to turn up the volume;
- If increased volume is necessary, adjust the volume control slowly; and
- If you experience discomfort or ringing in your ears, immediately discontinue using the headset and consult a physician.

With continued use at high volume, your ears may become accustomed to the sound level, which may result in permanent damage to your hearing without any noticeable discomfort.

Using the headset while operating a motor vehicle, motorcycle, watercraft or bicycle may be dangerous, and is illegal in some jurisdictions. Check your local laws. Use caution while using your headset when you are engaging in any activity that requires your full attention. While engaging in any such activity, removing the headset from your ear area or turning off your headset will keep you from being distracted, so as to avoid accident or injury.

#### **3. Keep out of reach of children:**

- The plastic bags the product and its parts are wrapped in are not toys for children. The bags themselves or the many small parts they contain may cause choking if ingested. Never try to dismantle the product yourself.

None of the internal components can be replaced or repaired by users. Only authorised dealers or service centres may open the product. If any parts of your product require replacement for any reason, including normal wear and tear or breakage, contact your dealer. Avoid exposing the product to rain or other liquids.

#### **4. ACA TS028 – Ignition of flammable atmospheres**

Do not use the Headset in environments where there is a danger of ignition of flammable gases.

## WARRANTY

### Limited One (1) -Year Warranty

GN US, inc., warrants this product to be free from defects in materials and workmanship (subject to the terms set forth below) for a period of one (1) year from the date of purchase ("Warranty Period"). During the Warranty Period, GN will repair or replace (at GN's discretion) this product or any defective parts ("Warranty Service"). If repair or replacement is not commercially practicable or cannot be timely made, GN may choose to refund to you the purchase price paid for the affected product. Repair or replacement under the terms of this warranty does not give right to any extension or a new beginning of the period of warranty.

### **Claims under the Warranty**

To obtain Warranty Service, please contact the GN dealer from which you purchased this product or visit [www.jabra.com](http://www.jabra.com) for further information about customer support. You will need to return this Product to the dealer or ship it to the dealer or to GN (if so indicated on [www.jabra.com](http://www.jabra.com)) in either its original packaging or packaging affording an equal degree of protection. You will bear the cost of shipping the product to GN. If the Product is covered by the warranty, GN will bear the cost of shipping product back to you after the completion of service under this warranty. Return shipping will be charged to you for products not covered by the warranty or requiring no warranty repair.

The Following information must be presented to obtain Warranty Service: (a) the product, and (b) proof of purchase, which clearly indicates the name and address of the seller, the date of purchase and the product type, which is evidence that this product is within the Warranty Period. Please further include (c) your return address. (d) daytime telephone number, and (e) reason for return.

As part of GN/Jabra's efforts to reduce environmental waste you understand that the product may consist of reconditioned equipment that contains used components, some of which have been reworked. The used components all live up to GN/Jabra's high quality standards and comply with the GN product performance and reliability specifications. You understand that replaced parts or components will become the property of GN.

### **Limitation of Warranty**

This warranty is only valid for the original purchaser and will automatically terminate prior to expiration if this product is sold or otherwise transferred to another party. The warranty provided by GN in this statement applies only to products purchased for use, and not for resale. It does not apply to open box purchases, which are sold "as is" and without any warranty. Specifically exempt from warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions, modular plugs, ear tips, decorative finishes, batteries, and other accessories. This warranty is invalid if the factory-applied serial number, date code label, or product label has been altered or removed from this product. This Warranty does not cover cosmetic damage or damage due to misuse, abuse, negligence, Acts of Nature, accident, disassembling or modification of, or to any part of, the product. This Warranty does not cover damage due to improper operation, maintenance or installation, or attempted repair by anyone other than GN or a GN dealer which is authorized to do GN warranty work. Any unauthorized repairs will void this Warranty.

REPAIRS OR REPLACEMENTS AS PROVIDED UNDER THIS WARRANTY ARE THE EXCLUSIVE REMEDY OF THE CONSUMER. GN SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES WHATSOEVER, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PRACTICAL PURPOSE.

NOTE! This warranty gives you specific legal rights. You may have other rights which vary from location to location. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or implied warranties, so the above exclusions may not apply to you. This warranty does not affect your legal (statutory) rights under your applicable national or local laws.

## CERTIFICATION AND SAFETY APPROVALS

### FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Users are not permitted to make changes or modify the device in any way. Changes or modifications not expressly approved by Jabra (GN US, Inc.) will void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device and its antenna must not be co-loaded or operating in conjunction with any other antenna or transmitter.

### Industry Canada

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

## CE

This product is CE marked according to the provisions of the R & TTE Directive (99/5/EC).

Hereby, GN A/S, declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For further information please consult <http://www.jabra.com>

## Bluetooth

The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Jabra is under license. Other trademarks and trade names are those of their respective owners.

## GLOSSARY

- 1. Bluetooth** is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance approx. 33 feet (10 meters). Get more information at [www.bluetooth.com](http://www.bluetooth.com)
- 2. Bluetooth profiles** are the different ways that Bluetooth devices communicate with other devices. Bluetooth phones support either the headset profile, the hands-free profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the phone's software.
- 3. Pairing** creates a unique and encrypted link between two Bluetooth devices and lets them communicate with each other. Bluetooth devices will not work if the devices have not been paired.
- 4. Passkey or PIN** is a code that you enter on your mobile phone to pair it with your Jabra BT4010. This makes your phone and the Jabra BT4010 recognize each other and automatically work together.
- 5. Standby mode** is when the Jabra BT4010 is passively waiting for a call. When you 'end' a call on your mobile phone, the headset goes into standby mode.



Dispose of the product according to local standards and regulations.



[www.jabra.com/weee](http://www.jabra.com/weee)

# Jabra

MADE IN CHINA



TYPE: BT4010  
IC: 2386C-BT4010

© 2008 GN Netcom A/S. All rights reserved. Jabra® is a registered trademark of GN Netcom A/S. All other trademarks included herein are the property of their respective owners. The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by GN Netcom A/S is under license. (Design and specifications subject to change without notice).

[www.jabra.com](http://www.jabra.com)